

Consumer Assistance Program (CAP) Change

New Information

Effective January 1, 2011, the Consumer Assistance Program's (CAP) repair assistance option will only be available to **income eligible** consumers.

CAP's "directed vehicle" option (which did not require income eligibility) ended on December 31, 2010. On January 1, 2011, consumers will no longer be eligible for up to \$500 in repair assistance from CAP if their application is based **solely** on their vehicle being "directed" to a test-only or gold shield station.

Consumers applying **solely** for the "directed vehicle" option must have had their CAP Repair Assistance application postmarked no later than December 31, 2010.

Applicants with "directed vehicles" that **are** eligible based on income may still apply for CAP repair assistance.

The CAP application will be revised to reflect this change. Until such time, consumers may continue to use the current CAP application found at www.autorepair.ca.gov/80_BARResources/ftp/pdfforms/CAP_App.pdf

Procedures

For questions or further information about CAP programs see the Bureau of Automotive Repair (BAR) website at www.autorepair.ca.gov or call the Department of Consumer Affairs, Consumer Information Center at 1-800-952-5210.

Background

CAP offers repair assistance for consumers whose vehicles fail their biennial smog check. Qualified consumers can receive financial assistance toward emission-related repairs to help their vehicles pass the smog check inspection.

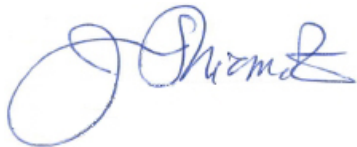
Only the "directed vehicle" assistance program ended. CAP still offers emission-related repair assistance to income eligible customers and a vehicle retirement program. The vehicle retirement program has eligibility requirements; however, income eligibility is not a requirement for retiring a vehicle.

Distribution

Notification that this memo is available online, at www.dmv.ca.gov under Publications was made via California DMV's Automated E-mail Alert System in January 2011.

Contact

Call the DMV Customer Communications Section, at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.

A handwritten signature in blue ink, appearing to read "J. Shiimoto". The signature is stylized with a large loop at the beginning and a cursive script for the rest of the name.

JEAN SHIOMOTO, Deputy Director
Communication Programs Division